

## 2021 Admissions Policy

### General Admissions

BeWILDerwood admission prices are based on height, as how tall you are restricts what you can use. We've found that basing our prices on height is the fairest option and works well for the nature of our park and our visitors:

- BeWILD Now tickets are for Visitors over 105cm, who are physically able to go on everything in the park.
- Almost WILD tickets are for Visitors between 92cm and 105cm, who are physically able to go on almost everything except our biggest zip wires.
- Born to BeWILD tickets are for Visitors under 92cm, who won't be tall enough for quite a bit of the park...but there's still plenty they will enjoy such as Toddlewood on the Hill, Tiptoe Valley, the Twiggie Whizzers, Storytelling, Crafts and Boat Rides!
- Still WILD tickets are for over 65s as we appreciate there are elements of the park they may not want to do...but they'll still have a great time!

### Disabled Visitors

Disabled visitors pay the standard rate, unless they are wheelchair users who come in free of charge. Their adult (18+) carer is free of charge, as long as the disabled visitor is in receipt of DLA or PIP.

### Wheelchair Users

We don't (and won't) charge wheelchair users entry into the park. If the wheelchair user has a disability which means they also need a carer, then the carer would also get in for free, as long as it is within the "Carer" guidelines shown below.

### Carers

When accompanying a disabled visitor, adult (18+) carers can visit the park free of charge. A carer is a person over the age of 18 who provides help and support to an individual who is in receipt of DLA (disability living allowance) or PIP (personal independence payment). The term carer should not be confused with a foster carer or care assistant – unless the person they are caring for receives DLA or PIP. In all cases, we ask to see proof of DLA or PIP at the gate.

### Pregnancy

We do not charge entry for visitors who are in the late stages of pregnancy. Adults with small babies will be expected to pay the standard rate. To receive free entry, pregnant women are required to be at least 20 weeks pregnant and to show a copy of their MATBI form or bring their maternity notes.

BeWILDerwood tickets are non-refundable. We can transfer bookings to a different date of the season if availability allows. We cannot guarantee entry to the park without a prebook ticket for that day. We are currently not offering group, school or birthday party bookings.