

BeWILDerwood

Site Supervisor – BeWILDerwood Norfolk



About BeWILDerwood

BeWILDerwood Norfolk is a wild and imaginative family adventure park based in Hoveton, Norfolk. With magical treehouses, exciting play structures and a hint of intriguing characters, BeWILDerwood brings a unique experience to the Norfolk Broads.

Beautifully designed to be in keeping with our natural surroundings, BeWILDerwood carries a sustainable approach throughout every aspect of the business. We have grand plans for the future and aim to further develop the current park in Norfolk (and a brand spanking new one in Cheshire!) as well as opening further similar attractions throughout the UK.

We are now looking for a highly motivated Site Supervisor to join the Operations department, contributing to our desire to become the UK's most loved adventure park...by making sure every visitor has the best day ever!

About the Role

The Site Supervisor will assist the Operations Manager and Assistant Operations Manager in the running of the park on a day-to-day basis, delivering tip-top visitor experience, ensuring that each and every visitor has the best day possible, whilst also assisting with various behind the scenes admin tasks to ensure the smooth running of the Operations department.

When the park is open to the public, there must always be one Site Supervisor on site. They are responsible for managing the Twiggle Team (our seasonal staff), interacting with the public, cash handling, overseeing park structures & emergency situations and all aspects of the visitor experience. They are also the first port of call for solving problems, including more serious first aids, so a First Aid Qualification or a willingness to gain one is essential.

We are looking for someone who will enjoy working in a fast paced, fun and collaborative environment, with a passion for delivering tip-top visitor experience alongside the BeWILDerwood brand. No two days at BeWILDerwood are the same!

Person Specification

Essential

- Experience delivering high levels and standards of customer service, preferably in a similar environment
- A passion for outdoor, family orientated play
- Adaptability to change, and the ability to multitask
- First aid qualification, or willing to gain one
- Experience dealing with and responding to first aid situations
- Cash handling experience

Desirable

- Strong IT skills and a knowledge of using and maintaining ticketing/EPOS systems
- Supervisory or management experience
- Basic understanding of HR procedures



Bewilderwood



Starting Salary – circa £18,600 per annum, dependant on experience

This is a permanent, full time role that requires a flexible approach to hours and days worked, especially on weekends and bank holidays.

Closing Date – Sunday 4th July

Interviews – w/c 19th July

For further information or an informal chat about the role, please contact **Laura Barrett** on 01692 633033.

To apply, please send a covering letter outlining your suitability for this role, together with your CV to: bestjobever@bewilderwood.co.uk

